

Kym Clarke General Builder Pty Ltd

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POL#01 Quality Policy

Kym Clarke Constructions is Port Lincoln based and provides project management, commercial, residential and industrial building works, as well as general building maintenance. For more than 40 years, the team at Kym Clarke Constructions have continued to be jointly responsible for ensuring the Company is capable of fully meeting the expectations of customers.

The Company is committed to the principles of honesty and transparency when dealing with customers and to compliance with all relevant state and local government legislation and regulations. The Company will ensure industry standards and norms are always met or exceeded, always placing value on professionalism.

To ensure the Company grows at a controlled rate and continues to meet contractual obligations, the Company undertakes formal planning for which performance indicators are established and regularly reviewed. These business objectives are formally reviewed during strategic management review meetings and, more regularly, during operational meetings. Many business objectives arise from regular consultation with Team Members, with high importance placed on their input.

Management is dedicated to the philosophy of continual improvement. To support this philosophy and maintain its high reputation, Kym Clarke Constructions has developed and implemented a Business Management System which complies with the **Quality Management System** requirements of **ISO 9001:2015**, **Work Health and Safety Management System** requirements of **ISO 45001:2018** and **Environmental** requirements of **ISO 14001:2015**. Moreover, the Company is third party certified to these international and Australian standards by TQCS International assuring our customers of our commitment to provide a quality service in a safe working environment.

To ensure customer's expectations are met through the highest standards of workmanship, all sub-contractors are selected on their ability to complete their tasks effectively, on time and within budget. This is assured through management's 'hands-on' approach to on-site management and cost control.

Kym Clarke Constructions ensures through ongoing training, that management and respective employees remain aware of the latest developments in their field of expertise, have adequate resources to conduct business effectively, fully understand the requirements of the Business Management System and implement the documented policies and procedures in their workplace.

Management fully endorses this Quality Policy and the formal Business Management System that has been implemented. It is the responsibility of all employees to ensure it is understood, implemented, and maintained at all levels within the Company.

**This Policy is available to relevant interested parties, as appropriate

Approved: Kym Clarke Date: 12th September 2023

Managing Director Kym Clarke Constructions



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